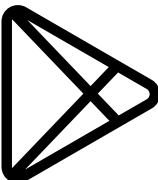


## Duracell Energy App

Download the Duracell Energy App.



As your inverter is of the brand Solis, then Duracell Energy will not automatically be able to access your system information, and our app will not work in the first instance.

Please follow the instructions on page 2 to allow Duracell Energy to be able to access the inverter.

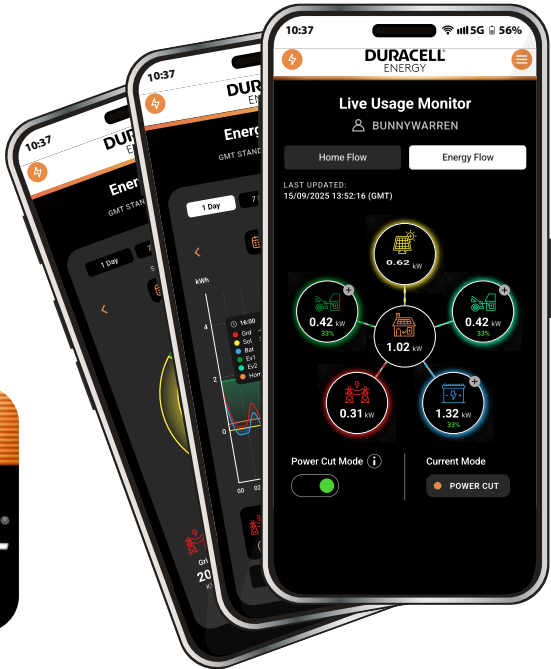


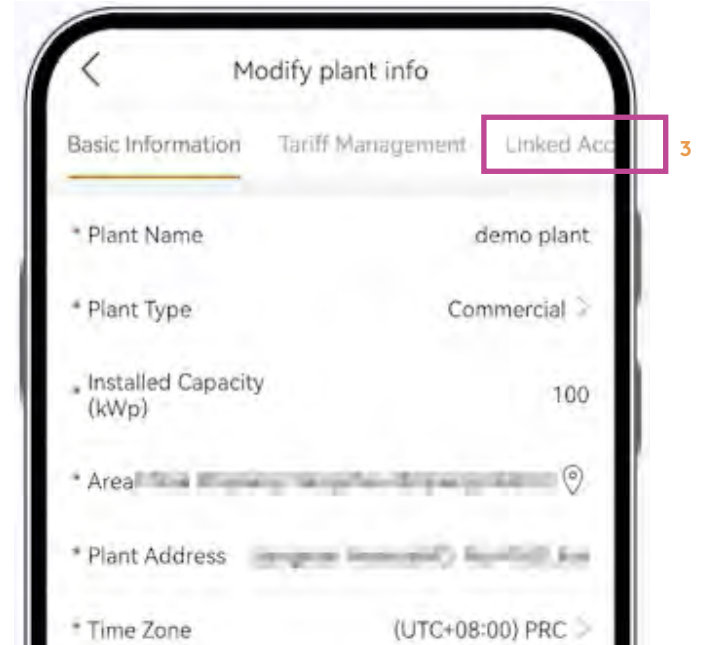
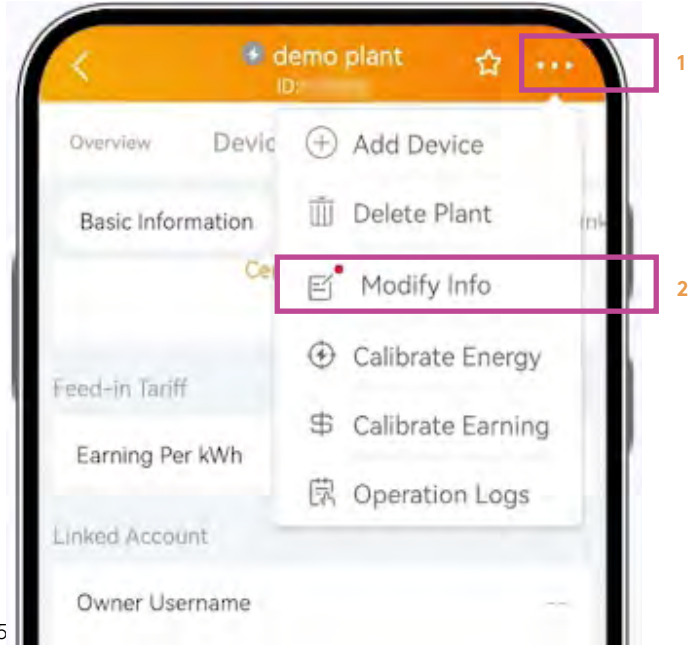
Figure 1. The Duracell Energy App

## Solis Brand Inverter Instructions

You will need to follow the instructions provided in the 'Solis Datalogger Connection & Solis Cloud Site Creation' document provided by Codi. Once this is complete you will then need to provide Duracell access to the Solis Cloud by following the instructions below:

1. Click the three dots 'meatballs' menu in the top right corner.

2. Click 'Modify Info' 3. Click 'Linked Account' at the top.

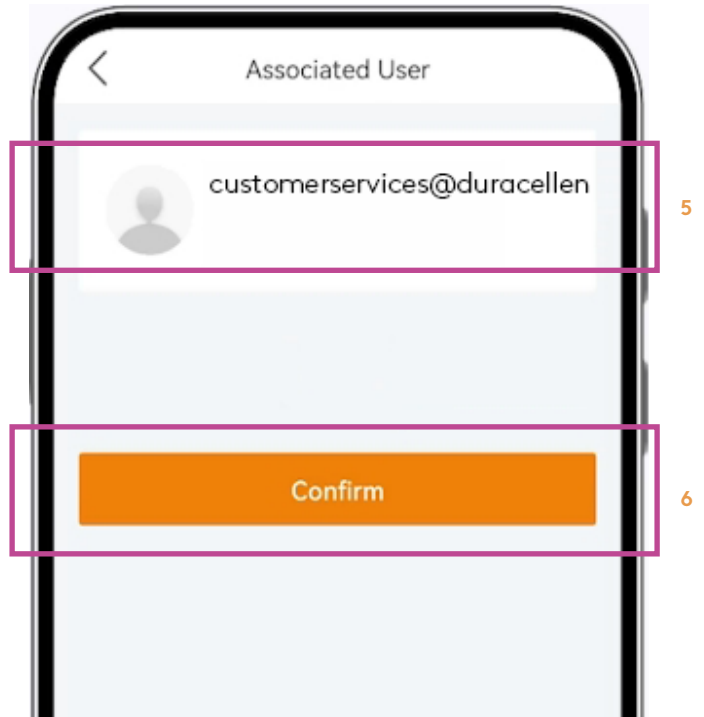
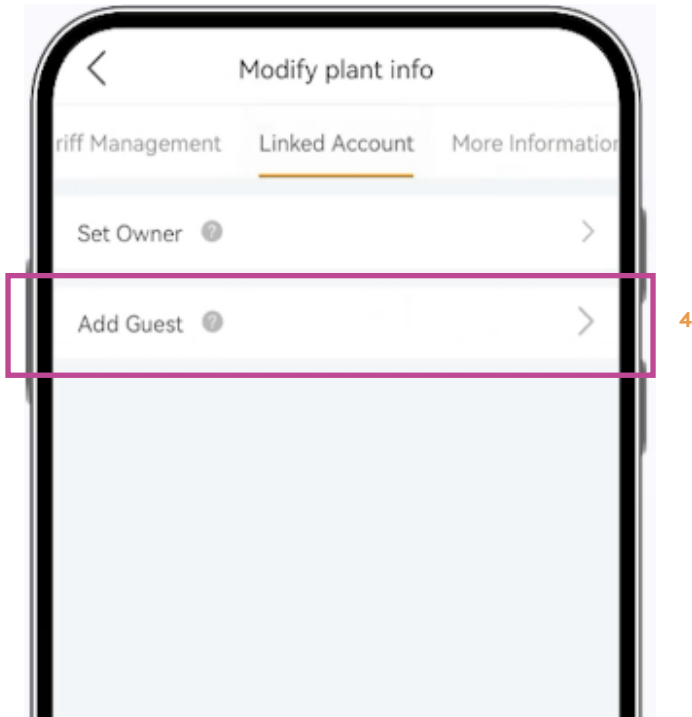


4. Click 'Add Guest'

5. Add the email: [customerservices@duracellenergy.com](mailto:customerservices@duracellenergy.com)

6. Click 'Confirm'.

Duracell energy should now be able to read your system,  
and the Duracell Energy App should now work for you.



## Have you moved into a property with a pre-existing Duracell Energy System?

To register for the Duracell Energy App, please email [support.uk@duracellenergy.com](mailto:support.uk@duracellenergy.com) with the following information:

- First Name
- Last Name
- Email address
- First Line of your address
- Postcode
- Solis Inverter Serial Number

Please call your email subject - "Duracell Energy App Registration-Codi Group". This will ensure that your app registration request is sent to the correct department.

If you have difficulty emailing, please call Customer Services on 0808 281 2855 and tell us you have moved into a property with a pre-installed system..

Duracell Energy will then send you temporary login credentials for the Duracell Energy App.

Once you have logged in for the first time, you will be able to set your own password.

To make the most of your new system please ensure you get yourself an up-to-date copy of our Consumer App Guide, which you can download for free from our website.

[duracellenergy.com/en/products/duracell-energy-app](http://duracellenergy.com/en/products/duracell-energy-app)

